

PUBLIC SAFETY and INFRASTRUCTURE & DEVELOPMENT COMMITTEE

10/22/2012

304 E Grand River, Suite 201, Howell, Michigan 48843

7:30 PM

AGENDA

- 1. CALL MEETING TO ORDER**
- 2. APPROVAL OF MINUTES**
Meeting minutes dated: September 24, 2012
- 3. APPROVAL OF AGENDA**
- 4. REPORTS**
2013 Budget Discussions
- 5. CALL TO THE PUBLIC**
- 6. RESOLUTIONS FOR CONSIDERATION:**

07 Jail
RESOLUTION AUTHORIZING THE PURCHASE OF CAMERA EQUIPMENT FOR THE JAIL

08 Central Dispatch
RESOLUTION AUTHORIZING THE CANCELLATION OF GRID COVERAGE TESTING CONTRACT AND RECALL OF BLANKET PURCHASE ORDER NUMBER 1011-01 – 9-1-1 CENTRAL DISPATCH / EMERGENCY MANAGEMENT, INFRASTRUCTURE & DEVELOPMENT AND PUBLIC SAFETY COMMITTEE, FINANCE COMMITTEE, BOARD OF COMMISSIONERS

09 Central Dispatch
RESOLUTION AUTHORIZING IRREGULAR PART-TIME DISPATCHER PAY SCALE AND PREMIUM PAY FOR NIGHTS, WEEKENDS AND HOLIDAYS – 9-1-1 Central Dispatch / Emergency Management, Human Resources, Personnel Committee, Infrastructure & Development and Public Safety Committee, Finance Committee, Board of Commissioners

10 Central Dispatch
RESOLUTION AUTHORIZING THE 9-1-1 CENTRAL DISPATCH/EMERGENCY MANAGEMENT DEPARTMENT TO ADD A PERMANENT FULL-TIME DISPATCHER POSITION – 9-1-1 CENTRAL DISPATCH / EMERGENCY MANAGEMENT, INFRASTRUCTURE & DEVELOPMENT AND PUBLIC SAFETY COMMITTEE, PERSONNEL COMMITTEE, FINANCE COMMITTEE, BOARD OF COMMISSIONERS

11 Central Dispatch
RESOLUTION AUTHORIZING MEMBERSHIP IN THE WESTERN STATES
CONTRACTING ALLIANCE (WSCA) – 9-1-1 CENTRAL DISPATCH /
EMERGENCY MANAGEMENT

12. ADJOURNMENT

MEETING MINUTES

LIVINGSTON COUNTY

SEPTEMBER 24, 2012 – 7:30 P.M.

ADMINISTRATION BUILDING – BOARD CHAMBERS

304 E. Grand River Avenue, Howell, MI 48843

PUBLIC SAFETY

DAVID DOMAS CAROL GRIFFITH JIM MANTEY RON VAN HOUTEN

MIKE SEDLAK

JIM ROWELL

BELINDA PETERS

OTHERS:

TOM CREMONTE

CHRIS FOLTS

COMM. DOLAN

KATHLEEN KLINE-HUDSON

DON ARBIC

COMM. JONES

KATE LAWRENCE

DAVE MORSE

1. **CALL TO ORDER:** Meeting called to order by: **COMM. DAVE DOMAS** at 7:32 p.m.

2. **APPROVAL OF MINUTES: MINUTES OF MEETING DATED AUGUST 27, 2012:**

MOTION TO APPROVE THE MINUTES, AS PRESENTED.

MOVED BY: GRIFFITH / SECONDED BY: MANTEY

ALL IN FAVOR - MOTION PASSED

3. **APPROVAL OF AGENDA:**

MOTION TO APPROVE THE AGENDA, AS PRESENTED.

MOVED BY: MANTEY / SECONDED BY: GRIFFITH

ALL IN FAVOR - MOTION PASSED

4. **REPORTS:** Comm. Domas introduced Kate Lawrence to everyone.

Comm. Domas provided an update on the jail expansion. There is a set of plans everyone has looked at and everyone seems happy with. Would like to begin some Peer Reviews on the project. Tom Cremonte has been in contact with several local facilities who have recently gone through expansions and received contact information and recommendations from them. Tom Cremonte visited Washtenaw County who highly recommended their Project Manager from Clark Construction. Clark Constructions Project Manager had insight on the jail that the architects

did not. Mike Kennedy of Lindhout also has high recommendations for Clark Construction. Comm. Domas also reached out to an engineering firm, Spicer and passed out information on them. Had insight architects didn't know about them. Tom Cremonte had also contacted an Indianapolis firm doing work on jails and jail expansions and they provided 2 dvd's one is planning a jail, utilizing jail to fullest capacity. He will make these available to the Commissioners for review.

5. CALL TO THE PUBLIC: None.

6. RESOLUTIONS FOR CONSIDERATION:

7. BUILDING INSPECTIONS - RESOLUTION AUTHORIZING RENEWAL OF AGREEMENT WITH THE CITY OF BRIGHTON FOR BUILDING DEPARTMENT SERVICES

RECOMMEND MOTION TO THE: FINANCE
MOVED BY: VAN HOUTEN / SECONDED BY: GRIFFITH
ALL IN FAVOR - MOTION PASSED

8. PROSECUTOR - RESOLUTION APPROVING THE FILLING OF A FULL-TIME ADMINISTRATIVE AIDE POSITION IN THE PROSECUTOR'S OFFICE

RECOMMEND MOTION TO THE: FINANCE
MOVED BY: MANTEY / SECONDED BY: GRIFFITH
ALL IN FAVOR - MOTION PASSED

9. SHERIFF - RESOLUTION AUTHORIZING THE SHERIFF DEPARTMENT AND THE COUNTY OF LIVINGSTON TO APPLY FOR AND ENTER INTO CONTRACT WITH THE STATE OF MICHIGAN, OFFICE OF HIGHWAY SAFETY PLANNING FOR FISCAL YEAR 2013 SECONDARY ROAD PATROL AND TRAFFIC ACCIDENT PREVENTION PROGRAM GRANT

RECOMMEND MOTION TO THE: FINANCE
MOVED BY: VAN HOUTEN / SECONDED BY: MANTEY
ALL IN FAVOR - MOTION PASSED

10. CENTRAL DISPATCH - RESOLUTION AUTHORIZING LIVINGSTON COUNTY TO ENTER INTO AN AGREEMENT WITH THE CHARTER TOWNSHIP OF GREEN OAK TO CONSTRUCT A RADIO TOWER

RECOMMEND MOTION TO THE: FINANCE
MOVED BY: MANTEY / SECONDED BY: GRIFFITH
ALL IN FAVOR - MOTION PASSED

Need to correct line item in resolution before Finance Meeting.

11. PLANNING - RESOLUTION AUTHORIZING AN AGREEMENT WITH LUMECON TO PROVIDE PARKING LOT LED LIGHTING COMPONENTS THROUGH THE LIVINGSTON COUNTY ENERGY EFFICIENCY AND CONSERVATION BLOCK GRANT AWARD

RECOMMEND MOTION TO THE: FINANCE
MOVED BY: VAN HOUTEN / SECONDED BY: MANTEY
ALL IN FAVOR - MOTION PASSED

12. ADJOURNMENT:

MOTION TO ADJOURN AT 8:07 P.M.
MOVED BY: GRIFFITH / SECONDED BY: MANTEY
ALL IN FAVOR - MOTION PASSED

Respectfully Submitted

KELLI HAWORTH
RECORDING SECRETARY

RESOLUTION

NO:

LIVINGSTON COUNTY

DATE:

RESOLUTION AUTHORIZING THE PURCHASE AND INSTALLATION OF CAMERA EQUIPMENT FOR THE JAIL/Sheriff/Public Safety/Finance/Board

WHEREAS, the Livingston County Jail uses a surveillance camera system that monitors various areas of the Jail, and

WHEREAS, in 2011, we identified some vital areas which were not covered with the current cameras which some areas included many holding cells frequently used to house special management inmates, and

WHEREAS, the surveillance system has proven to be very useful to the county in protecting both staff and inmates, and

WHEREAS, American Video has been maintaining and repairing our camera system since 2006 and has provided a proposal for \$16,400 for new equipment, installation, maintenance with a one-year on-site warranty, and

WHEREAS, this equipment will integrate with the current jail camera system to provide additional viewing coverage in areas crucial to the safety and security of the jail, and

WHEREAS, contingency funds in the amount of \$18,300 were set aside in 2012 to use for this project.

THEREFORE BE IT RESOLVED that the Board of Commissioners authorize the project at a cost not to exceed \$16,400, from the General Fund Contingency set aside in the 2012 budget.

BE IT FURTHER RESOLVED to transfer up to \$16,400 from General Fund contingency to the Jail 101-351-977.000.

BE IT FURTHER RESOLVED that a Purchase Order for the amount of \$16,400 be approved to American Video Transfer, Inc. of Brighton, Michigan for this project.

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MOVED:

SECONDED:

CARRIED:



LIVINGSTON COUNTY, MICHIGAN
DEPARTMENT OF ENTER DEPARTMENT NAME

Enter Address Here
Phone Enter Phone **Fax** Enter FAX
Web Site: co.livingston.mi.us

Memorandum

To: Livingston County Board of Commissioners
From:
Date: 10/18/2012
Re:

Enter Your Resolution Details Here

If you have any questions regarding this matter please contact me.



Livingston County Sheriff Department Memo

TO: Livingston County Board of Commissioners
FROM: Lt. Tom Cremonte
DATE: 10/16/2012
SUBJECT: **AUTHORIZING THE PURCHASE AND INSTALLATION OF CAMERA EQUIPMENT FOR THE JAIL**

The Livingston County Jail uses a surveillance camera system that monitors various areas of the Jail. In 2011, we identified some vital areas which were not covered with the current cameras. These areas included many holding cells frequently used to house special management inmates.

The surveillance system has proven to be very useful to the county in protecting both staff and inmates.

American Video has been maintaining and repairing our camera system since 2006. American Video Transfer has provided a proposal for \$16,400 which includes: 18 additional cameras in various areas of the Jail, one microphone, one server, 24 channel software, power supply, coax, and all incidentals supplies, configuration, installation, and one-year on-site warranty. In addition, CCTV equipment to provide an additional viewing client station and 24" panel and mounting in the Intake area.

We recommend a Purchase Order to American Video Transfer Inc. of Brighton for the installation and maintenance of the new equipment for \$16,400.

Therefore we are requesting approval of the attached resolution be approved, and to transfer up to \$16,400 from General Fund Contingency to the Jail 101-351-977.000 for this project.

If any further information is needed, please feel free to contact me. Thank you for your time.

RESOLUTION

NO:

LIVINGSTON COUNTY

DATE:

RESOLUTION AUTHORIZING THE CANCELLATION OF GRID COVERAGE TESTING CONTRACT AND RECALL OF BLANKET PURCHASE ORDER NUMBER 1011-01 – 9-1-1 CENTRAL DISPATCH / EMERGENCY MANAGEMENT, INFRASTRUCTURE & DEVELOPMENT AND PUBLIC SAFETY COMMITTEE, FINANCE COMMITTEE, BOARD OF COMMISSIONERS

WHEREAS, the Board of Commissioners approved Resolution 2011-08-219 on August 1, 2011, to convert the county’s VHF paging to an eight-site simulcast; and,

WHEREAS, the Board of Commissioners subsequently approved Resolution 2011-09-243 on September 6, 2011, to contract with Motorola Solutions, Inc., for the conduct of a county-wide grid coverage test as a portion of final simulcast system acceptance; and,

WHEREAS, pursuant to the aforementioned Resolutions, blanket purchase order number 1011-01 was issued to Motorola Solutions, Inc., on October 18, 2011, in the amount of \$57,550; and,

WHEREAS, the contract with Motorola Solutions, Inc., stipulates beneficial use of the system constitutes final acceptance; and,

WHEREAS, it is now a known impossibility to bring the entire system on line at once for the conduct of the grid test.

THEREFORE, BE IT RESOLVED the Livingston County Board of Commissioners approves the cancellation of the contract addendum with Motorola Solutions, Inc., for the conduct of a grid coverage test and the recall of blanket purchase order number 1011-01 following review by civil counsel.

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MOVED:

SECONDED:

CARRIED:



LIVINGSTON COUNTY, MICHIGAN
**911 CENTRAL DISPATCH/
EMERGENCY MANAGEMENT DEPARTMENT**

300 S. Highlander Way, Howell, Michigan 48843
Phone 517.546.4620 Fax 517.546.5008
Web Site: co.livingston.mi.us

Memorandum

To: Infrastructure & Development and Public Safety Committee
Finance Committee
Board of Commissioners

From: Donald T. Arbic, Director

Date: October 11, 2012

Re: Cancel Motorola Solutions, Inc., Contract
Rescind Blanket Purchase Order Number 1011-01

The Board of Commissioners approved Resolution 2011-08-219 on August 1, 2011, to contract with Motorola Solutions, Inc., for an eight-site simulcast system for alerting both the fire service and EMS.

The Board of Commissioners approved Resolution 2011-09-243 on September 6, 2011, for a separate contract with Motorola Solutions, Inc., in the amount of \$57,550 to conduct a grid-style coverage test as a part of overall simulcast system acceptance.

It ultimately proved impossible to secure the originally proposed tower site in Green Oak Township. The county and the township collaborating to construct a radio tower was determined to be the best of five optional solutions. The Board of Commissioners approved this collaboration with the passage of Resolution 2012-10-280 on October 1, 2012.

The Green Oak Township tower cannot be constructed and placed on line until after the first of next year. F.C.C. rules require the county's paging system be narrow band compliant before the end of this year. Therefore, the department must start as much of the simulcast system as can be made operationally ready before the deadline. The Motorola Solutions, Inc. contract with the county specifies beneficial use of the system constitutes system acceptance.

The conundrum created by these facts renders the conduct of the grid-style coverage before final system acceptance an impossibility. The solution is cancel the grid test and break system acceptance testing into pieces.

Eric Sudekum, Motorola Solutions, Inc., project manager, is eager to have this purchase order recalled. A contract change order will be executed that among other solutions will modify the final system acceptance test plan.

RESOLUTION

NO:

LIVINGSTON COUNTY

DATE:

RESOLUTION AUTHORIZING IRREGULAR PART-TIME DISPATCHER PAY SCALE AND PREMIUM PAY FOR NIGHTS, WEEKENDS AND HOLIDAYS – 9-1-1 Central Dispatch / Emergency Management, Human Resources, Personnel Committee, Infrastructure & Development and Public Safety Committee, Finance Committee, Board of Commissioners

WHEREAS, the 9-1-1 Central Dispatch/Emergency Management Department employs and will continue to employ dispatchers migrating from full time to irregular part-time employees; and,

WHEREAS, the service of irregular part-time dispatchers is not covered by the dispatchers' collective bargaining agreement, nor does the *Personnel Manual for Non-union Employees* adequately address their employment; and,

WHEREAS, it is in the best interest of general public safety for the department to retain its irregular part-time employees, as well as maintain a career path and connection for employees leaving full time service but willing to contribute by working irregular part-time.

THEREFORE, BE IT RESOLVED the Livingston County Board of Commissioners authorizes the Human Resources Department to pay irregular part-time dispatchers employed by the 9-1-1 Central Dispatch/Emergency Management Department and having worked hours equivalent to six months of service or greater, hourly wages and premium pay for working nights, weekends and holidays commensurate with the collective bargaining agreement covering full time dispatchers, except irregular part-time dispatchers shall only be paid holiday pay of one-and-one-half (1½) times their hourly wage for holidays actually worked.

BE IT FURTHER RESOLVED upon recommendation of the Director of the 9-1-1 Central Dispatch/Emergency Management, the Human Resources Department is authorized to pay training and retention bonuses to irregular part-time dispatchers who have worked the equivalent qualifying hours commensurate with the full time dispatchers' collective bargaining agreement.

BE IT FURTHER RESOLVED hourly wages, premium pay and bonuses for irregular part-time dispatchers shall track with subsequent renewals of the full time dispatchers' collective bargaining agreement.

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MOVED:

SECONDED:

CARRIED:



LIVINGSTON COUNTY, MICHIGAN
**911 CENTRAL DISPATCH/
EMERGENCY MANAGEMENT DEPARTMENT**

300 S. Highlander Way, Howell, Michigan 48843
Phone 517.546.4620 Fax 517.546.5008
Web Site: co.livingston.mi.us

Memorandum

To: Personnel Committee
Infrastructure & Development and Public Safety Committee
Finance Committee
Board of Commissioners

From: Donald T. Arbic, Director

Date: October 17, 2012

Re: Temporary Irregular part-time Dispatcher Pay Scale

Currently, the 9-1-1 Central Dispatch/Emergency Management Department employs four irregular part-time dispatchers. The number of irregular part-time dispatchers so employed has varied over time. Writer believes it will be the continued practice of the department to employ irregular part-time dispatchers in the foreseeable future. Irregular part-time dispatchers are not covered by the current collective bargaining agreement (CBA), nor does the Personnel Manual adequately address their employment.

Each of the four current irregular part-time employees was once a full-time employee who at various points in their careers resigned a full-time position and accepted irregular part-time work. Three of the four are currently paid at the same hourly rate as their former full-time rate. The fourth was reduced from her former shift leader pay rate to a top-step dispatcher because the department has no need of irregular part-time shift leaders.

The four irregular part-time employees are widely spaced in the hourly pay scale because each inherited their former full-time rates or were assigned a pay rate from the CBA in force at the time. All are currently without a Board of Commissioners approved mechanism to work their way up a pay scale or capture the pay benefits of their full-time co-workers regardless of their time of service.

Irregular part-time employees perform valuable work by filling shifts for full-time employees not available due to vacation, training, medical leave or by augmenting shifts during busy time periods and special events.

October 5, 2012

Irregular part-time Dispatcher Pay continued:

Page 2 of 2

Historically, two former full time, and then irregular part-time employees opted to return to full time employment, despite having a break in service and the accompanying loss of bargaining unit seniority. The irregular part-time work maintained their skills and allowed them to resume full-time work seamlessly. Female employees of child-bearing age have found this career path option valuable.

It is in the best interest of public safety to create a mechanism for irregular part-time employees to work their way up a pay scale, as well as qualifying for premium pay while working nights, weekends and holidays comparable to their full-time counterparts. The premium pay is described below.

- Night shift (6p–6a) premium = \$.35 per hour for all pay scales
- Weekend (6p Friday–6p Sunday) = \$1.35 per hour for all pay scales
- Holiday¹ premium = one-and-one-half (1½) times straight time pay rate for all pay scales

The '11–'13 CBA pay scales for dispatchers and shift leaders uses the terms six month, one year, two year, etc. An hourly equivalent of 1040 for six months and 2080 per year can be readily applied to irregular part-time employees.

The '11–'13 CBA also contains provisions for payment of a \$1,500 training and retention bonus for employees successfully completing training and remaining with the department at the one and two year milestones. The aforementioned hourly equivalent standard and department director approval can be readily applied to the payment of bonuses for qualifying irregular part-time employees.

The expected cost to apply these terms to the irregular part-time employees is \$1,356.42, with minimal on-going costs as employees meet those step increase milestones.

¹ Holidays listed in the CBA (13) are New Year's Day, Good Friday, Easter Sunday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Friday after Thanksgiving, Christmas Eve Day, Christmas Day, New Year's Eve Day

RESOLUTION

NO:

LIVINGSTON COUNTY

DATE:

RESOLUTION AUTHORIZING THE 9-1-1 CENTRAL DISPATCH/EMERGENCY MANAGEMENT DEPARTMENT TO ADD A PERMANENT FULL-TIME DISPATCHER POSITION – 9-1-1 CENTRAL DISPATCH / EMERGENCY MANAGEMENT, INFRASTRUCTURE & DEVELOPMENT AND PUBLIC SAFETY COMMITTEE, PERSONNEL COMMITTEE, FINANCE COMMITTEE, BOARD OF COMMISSIONERS

WHEREAS, the 9-1-1 Central Dispatch/Emergency Management Department is currently authorized 24 permanent full-time dispatch positions; and,

WHEREAS, the historic personnel turnover rate for the department is one every 15 weeks; and,

WHEREAS, demands from the public and public safety make clear the necessity for the department to maintain itself as close to full staffing as possible; and,

WHEREAS, the department’s 2013 budget request contains sufficient resources to fund an additional full-time dispatcher; and,

WHEREAS, the added full-time dispatcher position represents the department’s best option to keep pace with turnover; and,

WHEREAS, should sufficient resources be unavailable in the 2014 or subsequent budget the additional position can be readily eliminated by natural attrition.

THEREFORE, BE IT RESOLVED the Livingston County Board of Commissioners authorizes an additional permanent full-time position for the 9-1-1 Central Dispatch/Emergency Management Department to bring its staff from 24 to 25 dispatchers.

BE IT FURTHER RESOLVED the 9-1-1 Central Dispatch/Emergency Management Department is authorized to amend its 2013 budget submission to reflect the added position.

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MOVED:
 SECONDED:
 CARRIED:



LIVINGSTON COUNTY, MICHIGAN
**911 CENTRAL DISPATCH/
EMERGENCY MANAGEMENT DEPARTMENT**

300 S. Highlander Way, Howell, Michigan 48843
Phone 517.546.4620 Fax 517.546.5008
Web Site: co.livingston.mi.us

Memorandum

To: Infrastructure & Development and Public Safety Committee
Personnel Committee
Finance Committee
Board of Commissioners

From: Donald T. Arbic, Director

Date: October 17, 2012

Re: Add A Full-time Dispatcher Position

Events the past year have demonstrated the necessity of maintaining the 9-1-1 Central Dispatch/Emergency Management Department's dispatching cadre as close to full-strength as possible in the face of its historic 15-week turnover rate. Turnover requires the department to recruit, select, hire, train, terminate and accept personnel resignations in a never ending cycle.

The sequence to fully train a dispatcher is one year. The central dispatch department is currently authorized 24 full-time dispatch positions. Its 2013 budget, as submitted, is sufficient to fund a 25th permanent full-time dispatch position.

Personnel replacement transactions rarely occur mathematically. Nevertheless, having a 25th dispatcher position would allow the department the option of filling the extra position and begin training its occupant before the next vacancy presents. The trainee can be evaluated, training commenced, and then immediately slotted in to fill a vacancy. Unsuitable probationary employees can be terminated from the training program without acute disruption of department operations. Adding a 25th dispatcher position is the best option for the department to keep pace with its turnover.

The 25th dispatcher position can be eliminated through attrition if it cannot be sustained in 2014 or subsequent budget year.

RESOLUTION

NO:

LIVINGSTON COUNTY

DATE:

RESOLUTION AUTHORIZING MEMBERSHIP IN THE WESTERN STATES CONTRACTING ALLIANCE (WSCA) – 9-1-1 CENTRAL DISPATCH / EMERGENCY MANAGEMENT

- WHEREAS,** the 9-1-1 Central Dispatch/Emergency Management Department operates a computer aided dispatch (CAD) system with a Page Gate® application allowing dispatchers to send duplicates of emergency calls to devices such as pagers and cell phones; and,
- WHEREAS,** this service is popular with members of the emergency services; and,
- WHEREAS,** outgoing message counts reached a AT&T spam filter threshold and central dispatch was blocked from sending messages; and,
- WHEREAS,** AT&T officials propose no-cost access to its enterprise paging solution and will re-open access to the AT&T network for messaging provided Livingston County join the WSCA; and,
- WHEREAS,** there is no cost to WSCA membership.

THEREFORE, BE IT RESOLVED the Livingston County Board of Commissioners authorizes the Chair to sign the *Participating Addendum Under the Western States Contracting Alliance Wireless Communication Services and Equipment* document, thusly allowing Livingston County to join the WSCA and take advantage of the no-cost AT&T offer to access its enterprise paging solution upon review and approval by County Civil Counsel.

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MOVED:
SECONDED:
CARRIED:



LIVINGSTON COUNTY, MICHIGAN
**911 CENTRAL DISPATCH/
EMERGENCY MANAGEMENT DEPARTMENT**

300 S. Highlander Way, Howell, Michigan 48843
Phone 517.546.4620 Fax 517.546.5008
Web Site: co.livingston.mi.us

Memorandum

To: Infrastructure & Development and Public Safety Committee
Finance Committee
Board of Commissioners

From: Donald T. Arbic, Director

Date: October 18, 2012

Re: Participation in the *Western States Contracting Alliance*
(WSCA)

The 9-1-1 Central Dispatch/Emergency Management Department operates a SunGard OSSI® computer aided dispatch (CAD) system. Page Gate® is a computer application associated with the CAD system allowing the department's dispatch cadre to send duplicates of calls to electronic devices such as alphanumeric pagers, cell phones and e-mail addresses. This service is most popular with members of the fire service. Nearly all cell phone using firefighters, which is nearly the entire fire fighting community, requested call duplicates sent to their cell phones. Central dispatch outgoing message counts reached the tens-of-thousands per month earlier this year.

Simultaneously, the major cell phone carriers began taking steps to reduce the amount of spam messages being transmitted to their customers. Carrier spam filters soon identified central dispatch as a possible spammer due to the number of outgoing messages it was transmitting. AT&T was one such carrier. Ultimately, AT&T, "...black listed..." central dispatch and blocked it from sending messages. Previous efforts to negotiate a no-cost solution with AT&T were unsuccessful.

October 15, 2012, county officials were notified a solution was available if the county joined the WSCA, which then would create the mechanism for AT&T to provide central dispatch its enterprise paging solution at no cost. This solution will allow central dispatch to resume sending call information across the AT&T network.

There is no WSCA membership cost.