

Easy to register. Easy to use.

Get to know the full value
of myNYLGBS.com.



The myNYLGBS website can help you manage your claims and has tips to support your well-being, financial wellness and more.



Register today¹

1. Go to myNYLGBS.com and select **Register Now**.
2. **Enter** the requested information.²
3. **Confirm** your identity.
4. **Create** your security information and provide your primary email address.
5. **Review** and submit.



Feel more protected

New York Life Group Benefit Solutions is committed to protecting your health information. That's why we take additional steps to enhance the security of your personal health information on the myNYLGBS website.

- **Enhanced registration**
- **Two-step authentication**



Visit myNYLGBS.com from anywhere

- Access your account on-the-go with your smartphone.³
- Easy and simple navigation.



If you need assistance please call NYL GBS Customer Service:

Customer Service
(800) 997-1654
24 hours per day, 365 days per year

TTY/TDD service
(For callers who are deaf or hard of hearing)
Dial 711 and follow the prompts
24 hours per day, 365 days per year



GROUP BENEFIT
SOLUTIONS



Enhanced registration

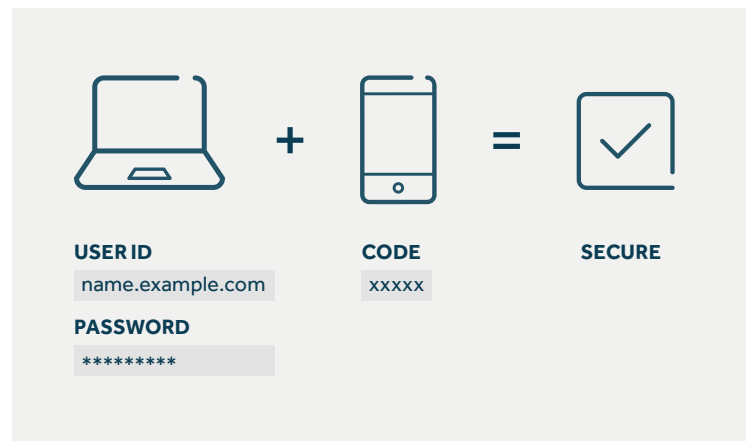
When you register for the first time on the myNYLGBS website, you'll be required to provide a primary email address. Having an email address helps NYL GBS better protect the information in your myNYLGBS account. We can send automatic alerts when you update your email or password. Your email address can also be used when you need help recovering your user ID or password.



Two-step authentication

With two-step authentication, you have an extra layer of security with your myNYLGBS account which further protects your claim, health and account information.

1. First, you'll need to add, update and verify your contact information.
2. Once you enable two-step authentication and log in to your myNYLGBS account, you'll be asked to enter your user ID and password, as well as a six-digit code that will be sent to either your email address or mobile phone. You'll also be offered to select **Remember this device**. If this choice is selected, you won't be prompted for a code each time you log in to your myNYLGBS account from that device.



Questions?

If you have any questions about the myNYLGBS registration process, call the number on our website under **Contact Us**. Customer service representatives are ready to speak with you 24 hours per day, 365 days per year.

1. If you cannot log on, please call us to submit your claim. Once the claim is submitted you can register and view claim statuses.
2. You may need to supply your Social Security Number or ITIN. A questionnaire can be completed if you do not want to supply your SSN or ITIN.
3. Standard mobile phone carrier and data usage charges apply.

New York Life Group Benefit Solutions products and services are provided by Life Insurance Company of North America and New York Life Group Insurance Company of NY, subsidiaries of New York Life Insurance Company.

New York Life Insurance Company

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