Agency (COVID-19) Recovery Updates

Connect with local resources at https://www.livgov.com/hscb

During this difficult time, this collection of local resources may be helpful to you and your family.

Any updates should be emailed to Amy Johnston at ajohnston@cmhliv.org. If you have any questions, please contact the agency directly. Some of the information may not be accurate or complete.

Be well and be safe!

COVID-19 INFORMATION

Livingston County Health Department  https://www.livgov.com/health/ph/Pages/COVID19.aspx
MDHHS statewide hotline 1-888-535-6136
Center for Disease Control https://www.cdc.gov/coronavirus/2019-ncov
WARMLINE for persons with mental health conditions 1-888-733-7753
Michigan Volunteer Registry https://www.michigan.gov/mdhhs/0,5885,7-339-71548_54783_54826_56161-131617--,00.html
Volunteer Livingston http://www.volunteerlivingston.org/


FOOD ASSISTANCE

Statewide Map of Food Sites https://www.mcgi.state.mi.us/schoolnutrition/

The Michigan Department of Education has published a statewide map that provides residents with locations of all of the sites that will be distributing meals to families during the school closures that were ordered by the governor’s office.

The map will be updated twice each day during the closure period. Up to two free meals a day are being made available to all children up to 18 years old under the Unanticipated School Closure Summer Food Service Program.

The Salvation Army of Livingston County Summer Lunch Bunch
June 15- July 31
The Salvation Army Pantry — 503 Lake St., Howell **Appointments required** 517-295-4348

**Google Document for Food Delivery Needs:** To sign up for the delivery service individuals should the form: [https://tsafoodpantry.wufoo.com/forms/zcowsqa0je3m9v/](https://tsafoodpantry.wufoo.com/forms/zcowsqa0je3m9v/)

Once the form is submitted someone will contact the individual within 48 business hours. Completing the form does not guarantee a delivery. Due to the limited staff onsite, The Salvation Army prefers those seeking assistance to complete the online form verse calling the office.

The Salvation Army is seeking monetary donations to help with these additional programs. The estimated cost for all of the new programs and services is about $50,000 more per month.

To donate in-kind or monetary donations contact April Dertian at 517-295-4344 or april.dertian@usc.salvationarmy.org

Donations can be dropped off at The Salvation Army Corps location Monday- Friday 9am-3:00pm, 503 Lake St, Howell 48843, mailed to P.O Box 647, Howell MI 48844 or donated online www.SalvationArmyLivingston.org

To volunteer contact Darlene Howard at 517-295-4347 or darlene.howard@usc.salvationarmy.org

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**Bountiful Harvest**

Bountiful Harvest Inc., located at 290 E Grand River in Brighton, will be packaging breakfast and lunch for children who are on the free or reduced lunch programs

- For children who are on the "Free & Reduced Lunch Program"
- Please call 810-360-0271 before 5:00pm for pick-up next day - Pick-up days & time: TUESDAY-FRIDAY: 9:00AM TO 4:00PM
- If you need delivery - please call and we will accommodate
- **NEW PANTRY HOURS:** Tuesday-Friday: 9:00am to 4:00pm - Pick-up & Delivery ONLY, Saturday: 8:00am to 12:00pm - Pick-up & Delivery ONLY

**Meals on Wheels**

810.632.2155

Meals on Wheels are up and running 100% for home delivered meals.

**Hot Meal Sites**

Fish and Loaves meals are pick up only at Cornerstone (9455 Hilton-Brighton) on these dates:

- Wednesday, March 25
- Sunday, March 29
- Wednesday, April 1
• Sunday, April 5
• Wednesday, April 8
• Sunday, April 12

Meals are available from 4pm to 5pm-on a first come first serve basis
Please stay in your car, and the meal(s) will be brought out to you.
Call 810.494.4013 or email kleaf@cstoneepc.com with questions

Gleaners
Shared Harvest Pantry
• Distributing breakfast and lunch every other week at 4:00 pm at
  Fowlerville High School
• Distributing breakfast and lunch every other week at the Pinckney Bus
  Garage Wednesday 4 – 6 pm
• Pinckney School Food Mobile Pantry on 3/18 still scheduled
• Three Fires Elementary School Food Mobile Pantry at 9:45am—stay in
  your car
• Shared Harvest Pantry will remain available for all families Appointments
  are needed. It is a drive up food distribution.
• Please call 517.548.3710 if you need more information or to schedule an
  appointment

Farley Hill
8110 Farley Rd, Pinckney
Torch 180
131 Mill Street,
Fowlerville
810.599.0460
Thursdays 10:30 - Noon
Tuesday: Pickup is available from 11 AM to 1 PM. Delivery is also available by
filling out a contact form
Friday: Pickup is available from 11 AM to 1 PM. Delivery is also available by filling
out a contact form
Link to contact form: https://www.torch180.org/free-community-lunche
sones.html

Putnam Township Hall
3280 W. M 36, Pinckney,
behind the fire station
All our welcome: Tuesdays 1 to 3 PM and Fridays 10 AM till noon
Any questions they can call 734-878-1810 and can leave a message

Sonrise Assemblies of
God Church
1130 W Highland Rd,
Howell
BY appointment only 517-546-2669
All welcome, Mondays-6:30 pm-8:30pm and Tuesdays- 9:30-11:30 am

St. Mary Magdalen
Church,
2201 South Old U.S. 23
Highway, Brighton
Magdalen's Kitchen is continuing to distribute take-home meals on Mondays at 6
pm.

Hidden Springs Church
5860 Latson Rd, Howell
St. Mary’s in Pinckney
Food Pantry is still open. Call 734.878.3161

Family Impact Center
735 N Grand, Fowlerville
Must make an appointment 517-223-4428
Tuesdays 10-3, Thursdays 10-3 and 5-8 and Friday 10-2

DHHS - Michigan Food
Assistance Program
Call 1-855-275-6424 or apply for benefits online: www.michigan.gov/mibridges

Livingston County WIC
2300 East Grand River
Ave., Suite 102
Howell, MI 48843
The WIC office is closed to the public. We are still providing services by phone
and are accepting new clients 517-546-5459

| Page 3 |
### Livingston County Community Mental Health

- **Emergency Services:** Emergency and crisis services 24 hours per day, 7 days per week. To access emergency services, call (517) 546-4126 or (800) 615-1245.
- **Starting services:** Persons seeking to begin new behavioral health or substance use services should contact our Intake and Department at (517) 546-4126 or (800) 615-1245.
- **Stepping Stones Engagement Center** continues to provide substance use services on-site at 2020 East Grand River Ave, Howell. They operate 5 pm – 9 am on weekdays and 24 hours per day on weekends. (517) 376-6262.
- **Personal Emergency Response System (PERS):** continues to provide audio-monitoring services 24 hours per day, 7 days a week services.
- **Routine and/or ongoing services:** We are now scheduling in-person appointment as well as offering telehealth options based on consumer needs and preferences.
- **We are increasing our staff presence at approximately 50%** at our 2280 East Grand River Ave. and 622 East Grand River Ave., in Howell. Those buildings remain open from 8:00 am to 5:00 pm Monday through Friday. All consumers and employees who enter those buildings during those hours will be screened at the door for health concerns, including taking temperatures, and alternatives to entering the building could be required.
- **Genesis House:** We have opened Genesis House Clubhouse Program on site at decreased capacity to consumers as well as staff continues to provide ongoing support remotely to clubhouse members.
- **Heather Oaks Drop-In Center:** The drop-in center is preparing for some limited on site capacity on July 11, 2020.
- **Crisis Hotline:** text TALK to 741741 OR call 1-800-273-TALK

### The Connection Youth Services – Livingston Family Center

- Livingston Family Center (LFC) office hours have resumed to normal hours, 9:00am-5:00pm Monday-Thursday and 9:00am-1:00pm on Friday.
- **Face-to-Face** therapy appointments may take place with social distancing and are being scheduled with individual therapists. Zoom or Tele therapy continues to be available.
- **A mask or face shield is required.**

### The Family Connection Center (TFCC)-Supervised Visitation and Safe Exchanges:

- TFCC is open and allowing supervised visits and exchanges.
- **A health screening will be done at arrival and masks or face shields are required.**

### The Connection Youth Services (TCYS)-Emergency Shelter (BCP), Transitional Living Program (TLP), Street Outreach Program (SOP):

#### Basic Center/Shelter

- Basic Center is open with health screening protocol in place.
- **A mask or face shield is required for youth and staff with social distancing in mind.**

#### Drop-In Center

- Drop In is open regular summer hours from 2pm to 7 pm. Youth are encouraged to stay outside where social distancing can be in effect.
- **All visitors will be screened for COVID-19 symptoms before entering the building.**
- **All visitors must wear a mask if it is necessary for them to enter the building.**
- Food and hygiene supplies are available for youth and families during Drop-In hours or by appointment.
- Bathrooms are not open to visitors.
- Youth and families in need of therapy and/or case management services can be seen via telehealth options.
- Face-to-Face meetings may occur with proper precautions in place.
  Groups are currently being done by ZOOM, face to face groups will resume July 6.

**Our 24/7 line remains available to assist youth and families. 866-440-SAFE (7233)**

<table>
<thead>
<tr>
<th>Livingston County Catholic Charities</th>
<th>LCCC will be resuming full operation on July 6, 2020 for all programs except Be Our Guest Adult Day and Special Ministries (see below).</th>
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</thead>
</table>
| Agency hours of operation starting July 6: Monday – Thursdays 9:00am – 8:00pm; Fridays 9:00am – 5:00pm for the following programs: | **Mental Health Counseling**  
**Substance Abuse Counseling**  
**Substance Abuse Prevention**  
**Foster Care & Adoption**  
**Community Liaison (formerly Resource Advocacy) connecting seniors to services and resources**  
**Volunteer Caregiver – providing seniors with transportation to medical appointments, grocery shopping, grocery deliveries, errands and more**  
**Prevention of Elder Abuse Neglect & Exploitation**  
**Parish Ministries** |

**Be Our Guest Adult Day and Special Ministries programs** have plans to resume limited, in-person services beginning July 13. Until then, program staff members engage in regular contact with participants and caregivers through phone, virtual activities and zoom support group meetings.

**For up-to-date information, please visit LCCC’s website at www.livingstoncatholiccharities.org or Facebook page.**

| LACASA | Administrative offices are open to the public-LACASA does request that clients wear masks.  
**Most groups are now running virtually**  
**LACASA Collection (upscale retail) is now open and has temporary hours of 12-6pm Monday through Saturday (donation station has changed hours 10-12pm Monday-Saturday)**  
**PPOs and other requested services are available and should contact the Help Line 866.522.2725**  
**Counseling is continuing in person and virtual**  
**New clients seeking counseling or other services can contact the Help Line for assistance**  
**Providing CARE and SANE services**  
**Shelter services are still open and there is availability** [https://lacasacenter.org](https://lacasacenter.org) or Help Line 866.522.2725 |
| Key Development Center | Key Development Center has reopened for on-site services and is scheduling face-to-face appointments for individual therapy, case management, peer recovery mentoring, substance abuse assessments, psychiatric services and Medication Assisted Treatment (Suboxone and Vivitrol).  
**Those individuals who prefer to continue with telehealth options may continue to do so.** |
| 2060 Grand River Annex, Suite 500 |  
**7.8.2020** |
Group therapy at KDC will restart on July 7th (Group Schedule below).
To keep everyone safe, all clients at KDC must check into Suite 600 and complete the following prior to their appointment:
1. Pre-screening Questionnaire
2. Temperature check
3. Masks are required (masks are available for those individuals who do not have one)
All staff is required to have temperature checks daily and wear a mask for their sessions.
Key Development Center’s hours of Operation: Monday through Thursday, 9:00 am – 6:00 pm, evenings appointments are available by appointment
Group Schedule:

**Tuesday:**
- Women’s Specialty Program: 2:30 - 4:00pm
- Key II Education Program: 4:30 - 6:00pm

**Wednesday**
- Power Hour: 11:00 – 12:00pm

**Thursday**
- Power Hour: 1:00 - 2:00pm
- Women’s Support: 3:00 - 4:30pm
- Recovery Support: 5:00 - 6:30pm
- PAAL Support (ZOOM): 7:00 - 8:30pm

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**Celebrate Recovery at The Naz**
- Celebrate Recovery at The Naz is offering online groups through zoom Monday night
- Contact celebraterecovery@thenaz.org to get connected with a group
- Addictions, Emotional Healing, Codependency for women and Sexual Integrity, Triple A (Addiction, Anger, Anything) for men
- Facebook Live Monday nights and will be doing several videos during the week (Facebook-Naz Celebrate Recovery)

**The Arc Livingston**
- The Arc Livingston office is closed to the public, but our advocacy and representative payee services are continuing virtually and via email or phone communication. Any in-person payee support that is necessary will take place by appointment only.

  **The Arc Livingston Parent Support Group** is meeting virtually, every other week. This health emergency is difficult, and even more so for children and adults with disabilities that struggle with change and interruptions in schedules.

  The Arc Livingston is committed to serving our community and by working remotely, we will continue to share updates, resources and online activities through Facebook, in an attempt to provide some relief and help to keep our community members as healthy and safe as possible. Facebook page: [https://www.facebook.com/Thearclivingston/](https://www.facebook.com/Thearclivingston/)

  Through our work with local groups and initiatives, our advocacy efforts for people with disabilities and their families in Livingston County are continuing. In collaboration with LACASA, Livingston Diversity Council and Cleary University, we will be offering **Navigating Healthy Relationships**, a free workshop series for adults with intellectual and developmental disabilities that provides information about relationships and sexual health. Find out more at [http://www.arclivingston.org/navigating](http://www.arclivingston.org/navigating)

**Livingston and Ann**
- The Ann Arbor/Livingston/Monroe Centers for Independent Living have transitioned to providing virtual activities, and services for individuals with disabilities. We can connect
individuals with disabilities to local community resources. If you need to connect to resources in your community please contact Shannon Clark at sclark@aacil.org 734-971-0277 x29 or Mark Hymes at mhymes@livingstoncil.org 517-225-2870.

We are proud to share some of our ongoing social and recreational activities to combat social isolation:

- **Virtual Movie Club**: Where we assign a movie to watch, and have a discussion with fun facts, trivia and great times with friends. Virtual Movie Club meets every Thursday at 3pm via Zoom. (14 and up).
- **Virtual Art Studio**: We have an instructor from Eastern Michigan University who leads a very exciting art project every Wednesday at 2pm. The project uses items you already may have in your house. (All Ages Welcome).
- **Virtual Support group called AloneTogether** to help us feel more connected in times of social isolation. Email to get times. (All Ages Welcome).

(We will continue to develop new and fun virtual activities to keep our consumers safe. While we hope to offer in person activities again in the future, your health and safety is more important).

We have remained active in the community and will continue to be visible while we navigate these sometimes challenging and interesting times. For more information please visit our website at livingstoncil.org or our Facebook page Facebook.com/LivingstonCIL.

<table>
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<tr>
<th>Behavioral Health Services</th>
<th><strong>Perspectives Therapy Services</strong>: As of June 2020, our practice no longer offers psychiatric services. However, we continue to provide both in-person and telehealth counseling for individuals, couples, and families of all ages and stages at our Highland, Brighton, Fenton, and Lansing locations. Our diverse clinical team offers treatment for a wide range of presenting concerns, including depression, anxiety, grief &amp; loss, and trauma. We still accept most insurance plans and are currently taking new clients. Those interested in scheduling are encouraged to call our main line at 810-494-7180 or visit our website at <a href="http://www.perspectivestherapyservices.com">www.perspectivestherapyservices.com</a> to learn more.</th>
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<td><strong>Thriving Minds in both Brighton and Chelsea</strong> continue to see patients via teletherapy; this allows families and individuals to access treatment from the safety of their homes. We specialize in anxiety and OCD, both of which are likely on the rise right now in children, adolescents, and adults. We are accepting new patients right now - interested individuals can call (734) 433-5100 or see our website at <a href="http://www.thrivingmindsbehavioralhealth.com">www.thrivingmindsbehavioralhealth.com</a>.</td>
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<td><strong>Unwritten Endings</strong>, LLC in Howell, MI is now offering Tele-therapy Sessions that incorporate a range of modalities! Please contact our Clinical Director, Andrea Lunn for more information. <a href="https://www.psychologytoday.com/us/therapists/andrea-lunn-howell-mi/282584">https://www.psychologytoday.com/us/therapists/andrea-lunn-howell-mi/282584</a></td>
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<td><strong>Counseling Services for Children and Families</strong>: telehealth outpatient services (clinical assessment and counseling services) for children, adults, couples and families via telehealth. I accept Blue Cross Blue Shield, Blue Care Network, United Healthcare and all Medicaid Health Plans except for Molina. For further information about services and supports available, you are welcome to call and/or <a href="https://counselingservicesforchildrenandfamilies.com/">https://counselingservicesforchildrenandfamilies.com/</a></td>
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<td><strong>Evolve Behavioral Health</strong></td>
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7 | Page | 7.8.2020
Evolve Behavioral Health is providing HIPAA complaint telehealth therapy services to children, adolescents, adults and families. We have a team of therapists specializing in treating trauma, grief and loss, anxiety, depression or assisting with relational challenges and parenting support. Sessions are available 7 days/week and hours are expanded during this crisis. Most major insurances accepted. New clients can schedule intake by calling 810-599-9591, ext. 0 or by submitting an online request at: www.evolvebehavioral.com

As the positive impact of social distancing flattens the curve, our hospitals and medical offices are ramping up select procedures and surgeries to provide clinically necessary care for the health and safety of our patients. We understand that care may have been postponed over the last several weeks, and we thank everyone for helping us while we focused on COVID-19 care. It is now time to safely expand care and ensure that timely needs are addressed before they worsen.

We also understand that COVID-19 concerns are still high. Please be reassured that safety is one of our core values and a top priority. If you need to come in-person, enhanced safety protocols are in place to protect you and our caregivers. Safety measures include:

- COVID-free zones to separate patients confirmed to have COVID-19 from others in our facilities. COVID-free zones are designated areas for patients not known to have COVID-19 or COVID symptoms.
- Masks are provided and required for everyone inside our facilities.
- Temperature screenings of all patients, colleagues, physicians and visitors.
- CDC standards for deep cleaning more often and with special attention to surfaces that are frequently touched, like doorknobs and flat surfaces.
- Continued visitor restrictions.
- Continued safe social distancing measures wherever possible.
- All patients scheduled for procedures or surgeries that require an overnight stay and select outpatient procedures will be tested for COVID-19 prior to the procedure/surgery. If a patient tests positive, the procedure will be postponed, unless urgent.
- Continued monitoring of Personal Protective Equipment (such as masks and gowns), medications, supplies and bed capacity.

How to access care:
Physicians and our scheduling department are reaching out to patients to discuss the need to begin scheduling time-sensitive procedures. IHA and St. Joe’s Medical Group providers also continue to offer e-visits and video appointments so that patients still have access to needed health care, from the safety of their own home.

In addition, our emergency departments have remained open for COVID and non-COVID care. As always, these fully functional emergency rooms are able to provide 24/7 care for cardiac issues, trauma, strokes, and any other concerns. We have implemented a vigorous screening process with strict safety measures in place to ensure all patients can safely seek care for any urgent and emergent needs. Those who are interested in discussing a plan to schedule future procedure are encouraged to call their medical provider, or visit stjoeshealth.org or call 1-800-Be-Remarkable to find a physician. Assistance with insurance or other needs

During these difficult and uncertain times, St. Joe’s Livingston wants to make sure insurance coverage,
transportation, or other barriers do not get in the way of seeking health care. If you need help with any of these or other social needs, please contact us at 1-833-247-1258. Across Trinity Health Michigan, our hospitals have developed social care hubs to support our community members and patients in need. These coordinated hubs seek to address issues our communities face relating to food insecurity, transportation, health insurance, medication affordability, and the many other needs that we have seen increase over the past few months. Anyone is invited to call our statewide hotline and be connected with a local resource, within the hospital or through a partner agency, which will make sure those in need can access help.

**COVID-19 Testing Locations, Times and Details for Symptomatic Patients**

Effective July 6, symptomatic testing for potential COVID patients is moving from St. Joe's Ann Arbor and Livingston to IHA Fever & Upper Respiratory Illness (FURI) sites.

To be tested in their vehicle at a FURI Clinic, patients can check-in on IHA’s Save Your Spot ClockwiseMD tool. Upon arrival they will communicate with the team by text message. Patients are asked to wait in their vehicles as a practice of healthy social distancing. IHA and St. Joe’s Medical Group currently offer COVID-19 testing at these four locations.

Testing Locations:
- Fever & Upper Respiratory Clinic at IHA Urgent Care Canton
  1600 S. Canton Center Rd., Canton, MI 48188
- Fever & Upper Respiratory Clinic at IHA Urgent Care East Brighton
  5505 S. Old US 23, Brighton, MI 48116
- Fever & Upper Respiratory Clinic at IHA Urgent Care @ EMU
  1065 North Huron River Drive, Ypsilanti, MI 48197
- Fever & Upper Respiratory Clinic at SJMG Urgent Care Lake Orion
  1375 S. Lapeer Road, Lake Orion, MI 48360

COVID hotline **1-833-247-1258**

**Area Agency on Aging 1-B**
800-852-7795
aaa1b.org

**Information and Assistance**

Our Information and Assistance Telephone Line is available Monday through Friday, from 8 a.m. to 5 p.m. Our certified resource specialists can help older adults, people with disabilities and their family members find resources, services and programs. We have also added a section to our website to help older adults find local resources related to Covid-19, including food assistance and food delivery. Visit aaa1b.org/coronavirus.

**MMAP**

Our Medicare Medicaid Assistance Program (MMAP) continues to help beneficiaries with questions and concerns. They are also available with information regarding both coverage and scams/fraud related to Covid-19. Our MMAP team can be reached at 800-703-7174. Please leave a voicemail. Calls will be returned quickly.

**In-Home Care**

AAA 1-B In-home care service programs continue to provide services without interruption.

**Classes and Support for Family Caregivers**

Our popular, 6-week Powerful Tools for Caregivers classes have gone virtual, with a class running on Tuesdays, from 1:00-2:30 p.m., beginning July 14. This class will help family caregivers learn to take care of themselves while taking care of a loved one. The class is free, but donations are gladly accepted. We are also partnering with Livingston County Catholic Charities.
to hold a free “Caregiving Survival” workshop on Thursday, August 20, from 4:00-6:30 p.m. This workshop is focused on helping those caring for a family member or loved one with dementia. Advance registration required for both classes. Call 833-262-2200 to register or email wellnessprograms@aaa1b.org.

Lastly, we are launching a new caregiver coaching program in Livingston County. This program will pair family caregivers with volunteer coaches who can work with them one-on-one (by phone or online) to help them find resources and navigate challenges. We are currently seeking volunteer coaches. For more information, call Amy Smyth at 248-794-4577 or email asmith@aaa1b.org.

**Ascension Brighton Center for Recovery**

In light of state and federal recommendations related to COVID-19 – and under the guidance of our health system and care partners – **Ascension Brighton Center for Recovery will be opening two modified addiction medicine services on Tuesday, May 26th.** These services are a fully remote Telehealth Intensive Outpatient (IOP) service, and a fully redesigned Inpatient Rehabilitation program. These programs have been redesigned not only to comply with current statewide safety standards, but to incorporate the latest available technological and clinical services in a truly state-of-the-art recovery experience for our patients and their loved ones.

Thank you for supporting individuals in recovery across our state and beyond. If you know of someone who is in need of addiction treatment services, or if you would like more information regarding our newly modified treatment options, please call us at 1-877-976-2371.

**Howell Against Corona**

For more information about our organization, please visit studentsagainstcorona.co.uk and ‘HowellAgainstCorona’ Facebook Group, or contact me through email at sirapav@umich.edu or on the phone at 517-518-0228.

- We aim to provide services to those who are at high risk and are self-isolating with the things they need such as grocery and medication pick-up, running errand, and friendly phone calls.
- Volunteers and clients can fill out a form on our website or Facebook group to request a service or to join our volunteer team.

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**HOUSING ASSISTANCE**

**Oakland Livingston Human Service Agency**

Provides emergency support for housing, nutrition, and utility assistance, as well as foreclosure intervention. OLHSA staff continues to work remotely as our offices in Howell are closed to the public. All services are still available as listed below:

- **Emergency Shelter** 248.520.9673 - Sheltering in local motels for those that are homeless while applicant is seeking permanent housing.
- **Rental Assistance** 517.546.8500 ext 4113 - Rent assistance for those that are currently homeless and have found an apartment or for those that have a court summons so that they are not evicted (moratorium ends July 15).
- **Emergency Utilities** 517.292.2969 or www.olhsa.cascheduler.com
- **Foreclosure Intervention** 517.546.8500 or housingcounseling@olhsa.org : Housing Counselors will help you understand YOUR unique situation and identify potential mortgage assistance available to you. We will help you work with your mortgage company, and create a plan to move through this crisis.
- **SSVF program for Veterans** 517.599.6954 - Supportive Services for Veteran
Families can provide homeless prevention assistance for Veterans in six counties that include Livingston, Oakland, Genesee, Shiawassee, Lapeer and Macomb.

- **Emergency Nutrition** 517.404.6020 - registering for USDA food programs

USDA Nondiscrimination Statement: In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

1. mail: U.S. Department of Agriculture
   Office of the Assistant Secretary for Civil Rights
   1400 Independence Avenue, SW
   Washington, D.C. 20250-9410;
2. fax: (202) 690-7442; or
3. email: program.intake@usda.gov.

This institution is an equal opportunity provider.

**St. Vincent de Paul**
The four St. Vincent de Paul conferences (St. Augustine 810-220-9741, St. Joseph 517-404-1984, Holy Spirit 810-231-9199x235, and St. Patrick gmaher2@msn.com or 810-229-9863) are providing assistance as we have always done -- shelter, rent, utilities, food, transportation, medical, etc. The difference is that, as a general rule, we are not making home visits or receiving clients at our parish office. "Visits" are being done via telephone.

People needing assistance should call the conferences, leave their name and phone number, and describe the assistance they are requesting and a volunteer will return their call.

**Love, INC**
Love INC is still open. All phone calls will require the caller to leave a message and then someone will return their call as we are able. We are working with all of the churches to confirm who is still operational during this time. Please call and leave a message **517-552-3620**

**The Salvation Army**
Rent, utilities and shelter support please call **517-295-4348**

The Salvation Army is seeking monetary help. The cost of the Mobile Lunch Program, Howell Schools partnership, additional pantry assistance and added shelter nights is almost $50,000 per month. This is in addition to the normal assistance that The
Salvation Army is still providing.

To volunteer contact Darlene Howard at 517-295-4347 or darlene.howard@usc.salvationarmy.org. To donate in-kind or monetary donations contact April Dertian at 517-295-4344 or april.dertian@usc.salvationarmy.org. Donations can be dropped off at The Salvation Army Corps location Monday- Friday 9am-4:30pm, 503 Lake St, Howell 48843

Evictions
Michigan is prohibiting evictions from residential properties, including mobile homes, during the coronavirus pandemic. The eviction moratorium applies to residential properties, but not businesses. Residents do not need to take any action in order to avoid eviction. Tenants are still responsible for rent owed. The eviction moratorium took effect March 20, and it will last until 11:59 p.m. July 15

Mortgage forbearance and moratorium on foreclosures and evictions
The federal CARES Act allows borrowers with federally-backed residential mortgages to defer payments for 180 days, with the option to request another 180 days of forbearance. Federally-backed mortgages include mortgages insured by the Federal Housing Administration, purchased by Fannie Mae and Freddie Mac, and insured or guaranteed by other federal departments.

The forbearance period is in addition to a previously announced 60-day moratorium on mortgage foreclosures for borrowers with federally-backed, single-family home mortgages. The CARES Act also places a 120-day moratorium on evictions for properties with federally-backed mortgages, multi-family mortgages and certain housing programs.

Homeowners who anticipate trouble paying their mortgage should not simply stop making payments. Contact your servicer/lender to request a forbearance due to financial hardship related to the COVID-19 emergency. If given mortgage forbearance, take steps to ensure you will be able to repay the amount that was reduced or suspended after the mortgage forbearance period.

Mortgage foreclosures are suspended through May 17, and evictions are suspended for 120 days. The mortgage payment forbearance period is up to 180 days, with the option to request a 180-day extension. During a forbearance, no fees, penalties, or interest beyond the amounts scheduled or calculated as if the borrower made timely contractual payments will accrue on the borrower’s account.

SUPPORT FOR CHILDREN

***Free Parent Management Training - Oregon Model
This is a website with a free parenting course that can be accessed by anyone, based on the evidence-based PMTO model. The videos are presented by caregivers’ parents from around Michigan who have completed the model. The topics covered are a just few of those taught in full PMTO - good directions, emotional regulation and teaching through encouragement. Please share broadly with any and all parents and caregivers.

https://miparentingresource.org/

LESA – Emergency
Livingston ESA’s Early Childhood experts are coordinating emergency child care services to assist essential workforce members with child care needs during this crisis. If you are an...
| **Child Care Services** | essential worker, as defined in Executive Order 2020-16, and a resident of Livingston County needing child care services, please call 517.548.5261, or go to https://bit.ly/LivCoCC Once we receive your information, a member of our staff will contact you. The Education Project will continue to provide needs to students and families if requested. Services will be limited and requests may be referred to other agencies. If you work with any homeless clients with children (school age - Early on, Head Start/GSRP, K - 12) please make sure they have completed our referral. Candice Olrich, Livingston Educational Service Agency at 517-540-6834 |
| **Diapers** | There are two agencies that can help with diaper needs:  
- Pregnancy Help Clinic and Love INC. Email Pregnancy Help Clinic at director@pregnancyhelpclinic.com to request diapers and they will set up a time for a curbside pickup  
- Love INC, call 517-552-3620 and leave a message. Love INC is not sure how many churches may have diapers, but if they locate some they will call the individual back to arrange a pick up time |
| **Great Start Collaborative and Parent Coalition Members** | Great Start Livingston meetings have resumed virtually.  
Families are encouraged to take advantage of online opportunities with local partners such as our libraries and the Michigan State University Extension weekly Parent Education series on Tuesdays, 8 - 9:30 p.m.  
The Parent Liaisons have hosted a Parent Cafe and will begin a Virtual Children’s Garden Club in July. To share information and resources with families, Great Start Livingston is utilizing Facebook, Great Start Livingston, and our newly updated website, https://greatstartlivingston.org/.  
With some upcoming grants, we will work on ways to offer more Parent Cafes, Reading Workshops and a Resilience Workshop virtually. If you have any questions, please reach out to Robin Schutz, Great Start Livingston, Phone: 517-540-6829, Email: robinschutz@livingstonesa.org |
| **Ennis Center for Children** | In response to COVID-19, Ennis Center for Children offices will be open 8 AM – 5 PM according to the location schedule below: **Howell – Wednesday and Thursday**  
For more information on becoming a Foster Parent in the Livingston County and surrounding area call Sarah Kremheler at (517) 881-0723 or visit our Website https://www.enniscenter.org/foster-parenting-adoption  
517-881-0723 (office) and 517-881-1559 (emergency number) |

### OTHER ASSISTANCE

| United Way | United Way is open, but people will be screened to enter the building.  
We continue to have an application process for agencies providing supports for people and services impacted by Covid-19: https://www.lcunitedway.org/wp-content/uploads/2020/03/Relief-Fund-Guidelines-and-Application-

| LETS | LETS is OPEN for any and all transportation needs. Please call 517-546-6600 or send an email |
or text message to textlets@livgov.com to schedule a ride.

We have implemented an array of COVID-19 safety protocols which I’m happy to discuss if you have any concerns about using public transit.

**If you need transportation for a critical medical appointment please call 517-404-8703**

**Legal Services of South Central Michigan**

LSSCM continues to work remotely. Our physical office is not open to the public. If a person is in need of legal assistance, they can contact our intake number at **1-888-783-8190** and we will assess whether we can represent them. Kyle Jansen

**Fair Housing Center of Southeast & Mid Michigan**

Fair Housing Center (FHC) of Southeast & Mid Michigan continues to work remotely. We are a nonprofit dedicated to investigating complaints of illegal housing discrimination based on federal, state, and local fair housing laws, as well as resolving reasonable accommodation and modification requests for people with disabilities. Protected classes include race, color, religion, national origin, sex, disability, familial status (the presence of children), marital status, age, sexual orientation, gender identity, and gender expression. 877-979-FAIR (3247), info@fhcmichigan.org, [www.fhcmichigan.org](http://www.fhcmichigan.org)

**Michigan Works Southeast**

The lobby is closed to walk in traffic; however, we continue to be open virtually to help consumers and business partners. Please contact us for help with resumes, job search skills, as well as answering questions and help filing for unemployment. Currently those who have filed for unemployment **DO NOT NEED TO REPORT IN PERSON TO MICHIGAN WORKS!**

**VIRTUAL WORKSHOPS ARE NOW AVAILABLE:**

Step 1: Visit [www.mwse.org](http://www.mwse.org) to view our workshop calendar and to register.

Step 2: After you register, you will receive an email with a link to join the virtual meeting on the scheduled date and time.

**Front Desk: 517-546-7450**

**MSU Extension**

Livingston County MSU Extension office is accepting customers by appointment only at this time: M-T and TH-F. Please call 517-546-3950 to set up your appointment - 2300 E. Grand River Ave. Suite 111 Howell, MI 48843

There are online/virtual classes. Check out the website at: [https://www.canr.msu.edu/livingston/](https://www.canr.msu.edu/livingston/)

**VINA Community Dental Center**

Open for emergencies and by appointment only.

Phone: (810) 844-0240  E-mail: office@vinadental.org

**My Community Dental Center (MCDC)**

The center remains open to provide essential, emergency care only. In order to alleviate emergency department traffic and address urgent dental needs, patients should call **877-313-6232**

**Medicare**

- Scammers come out of the woodwork during times of uncertainty and change. So make sure you give your Medicare number only to your doctor, pharmacist, hospital, health insurer, or other trusted healthcare provider
- If someone calls you on the phone, says they’re from Medicare, and asks for your Medicare number or other personal information – just hang up.
- Remember: Medicare **never calls its beneficiaries** to ask for or to “verify” Medicare numbers
- Be sure to check your Medicare claim summaries for errors and questionable bills
- If you suspect Medicare fraud, please report it by calling Medicare’s toll-free customer service at 1-800-633-4227.
service center at 1-800-MEDICARE (1-800-633-4227), or by visiting www.medicare.gov/fraud

- If your doctor orders a COVID-19 test for you, Medicare covers all of the costs. You should not have any cost-sharing.
- Medicare also covers all medically necessary hospitalizations. This includes extra days in the hospital for in-patients who were on the verge of being discharged, but were diagnosed with COVID-19 and had to stay longer under quarantine
- There’s no vaccine for COVID-19 at this time. However, if one becomes available, Medicare will cover it
- If you have a Medicare Advantage Plan, you have the same benefits as people with Original Medicare. Medicare Advantage plans are now required to have the same cost-sharing for COVID-19 lab tests as Original Medicare: zero
- Medicare also recently expanded its coverage of telehealth services to enable beneficiaries across the country to receive a wider range of healthcare services from doctors without having to travel to a healthcare facility
- Doctors, nurse practitioners, clinical psychologists, and licensed clinical social workers can deliver telehealth services via phone and video chat. Medicare beneficiaries can receive telehealth services in their home as well as in any healthcare facility, including a physician’s office, hospital, nursing home, or rural health clinic
- During this emergency, Medicare will pay for telehealth services at the same rates as in-person services, giving doctors and other clinicians an incentive to use this alternative and reserve their offices to treat those who truly require in-person care

### Internet services

Both Comcast and Charter Spectrum are offering free internet for 60 days for qualifying families, as well as offering free wireless hotspots.

1) Continue to provide 60 days of free internet service to new, eligible Internet Essentials customers. This free offer will extend through the end of the year. In addition, we will continue to waive the requirement that customers not have a past due balance in order to qualify for the program. This will extend through the end of the year as well.

For more, please visit: June 18, 2020 - Comcast Extends 60-Days of Free Internet Service to New Internet Essentials Customers

2) Continue to provide free access to our 1.5 million public Xfinity WiFi hotspots to anyone who needs them (including non-customers) through the end of the year.

For more, please visit: June 19, 2020 - Comcast Extends Free Public WiFi Access to Everyone for the Remainder of 2020

Kyle V. Mazurek, Manager of External Affairs
Comcast | Heartland Region
41112 Concept Drive | Plymouth, MI 48170
Direct: (734) 359-2308 | Cell: (248) 464-3947 | Fax: (248) 327-7868
kyle_mazurek@comcast.com

### Broadband and Telephone Services

Contact your service provider if you anticipate trouble paying your bill. There is no set end date; the pledge is expected to last for the duration of the coronavirus pandemic.

### Utility

DTE Energy and Consumers Energy announced on March 16 they will suspend electricity and
### Services
natural gas shutoffs during the coronavirus pandemic. Shutoffs due to non-payment are suspended for people with low incomes and senior citizens.

**How to Access:** DTE customers impacted by COVID-19 — those with a sudden loss of income or medical condition — as well as vulnerable seniors can call 800-477-4747 to determine eligibility for payment assistance. Consumers’ customers affected by COVID-19 can call 800-477-5050.

Both companies said their shutoff suspension will last through April 30, and that timeframe could be adjusted. Customers in either company’s Winter Protection Program already had their end dates extended through May 3, without any additional action required.

### Water Service
Everyone in the state is eligible for water restoration, regardless of past-due water bills. This program does not eliminate the obligation of a resident to pay for water, prevent a public water supply from charging any customer for water service, or reduce the amount a resident may owe to a public water supply.

Contact your water supplier if you need your water service restored. Public water suppliers must restore water to residences by April 12. The executive order remains in effect as long as Michigan is under a state of emergency related to coronavirus.

### Price Gouging
Gov. Whitmer has signed Executive Order 2020-8 to increase restrictions on retailers and resellers. It states that:

1. A person must not resell a product in Michigan at a price that is “grossly in excess of the purchase price."
2. A person must not sell any product at a price that is more than 20% higher than what the person offered for that product as of March 9, 2020, unless the person demonstrates the price increase is attributable to an increase in the cost of bringing the product to the market.

In addition, Michigan’s Attorney General Dana Nessel is pushing for legislation to strengthen anti-price-gouging laws.

Fill out the Consumer Complaint/Inquiry Form on the State of Michigan website for new complaints: [https://secure.ag.state.mi.us/complaints/consumer.aspx](https://secure.ag.state.mi.us/complaints/consumer.aspx) or call the Michigan Attorney General Office hotline at 877-765-8388

### WARMLINE for persons with mental health conditions
The Michigan Department of Health and Human Services has established a warmline for persons with mental health conditions. The warmline will be operated by Certified Peer Support Specialists. Individuals calling the warmline will be provided with support by peers who have their own lived experience with mental health issues. They will be providing wellness supports and a listening ear.

1-888-733-7753

### Suicide prevention
- The Jason Foundation: [https://jasonfoundation.com/](https://jasonfoundation.com/)
- Common Ground: [https://commongroundhelps.org/](https://commongroundhelps.org/)
- National Suicide Prevention Lifeline: 1-800-273-8255, and chat
- Lifeline Chat: [https://suicidepreventionlifeline.org/chat/](https://suicidepreventionlifeline.org/chat/)

### Self-Care
To the people of Michigan: staying inside isn’t always easy, but Governor Whitmer and **Headspace** are here for you during these challenging times. [https://www.headspace.com/mi](https://www.headspace.com/mi)
There are many apps to help support mindfulness and reduce stress. Here are a few:

- **Breathe**: Free app for Apple and Android mobile devices
- **Calm**: Free website and mobile app for Apple and Android mobile devices with guided meditation and relaxation exercises
- **Stop, Breathe and Think**: Free website and mobile app for Apple and Android mobile devices for youth with meditations for mindfulness and compassion
- **What’s Up**: Uses CBT and ACT methods to help you cope with Depression, Anxiety, and more
- **Mind Shift**: helps change how you think about anxiety by encouraging you to take charge of your life
- **Lifesum**: Allows you to set personal goals in order to promote a healthy body image and lifestyle
- **Not Ok**: Provides a red button that lets your support network know help is needed
- **A Daily Dose**: [https://adailydose.wixsite.com/mysite](https://adailydose.wixsite.com/mysite)
- **Mental Health Awareness Workgroup**: Coping with the Stress of COVID19
- **SUPPORTING EMOTIONAL HEALTH OF THE BEHAVIORAL HEALTH WORKFORCE DURING COVID-19**
- **SUPPORTING EMOTIONAL HEALTH OF THE HEALTH CARE WORKFORCE**
- **Addressing Emotional Needs While You’re Sick**: Guidance for Individuals

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### Burial/Funeral Support Resources for Residents

**MDHHS Emergency Relief: Home, Utilities & Burial**

When the descendant’s estate, mandatory copayments, etc., are not sufficient, burial payment assistance may be available to pay for:

- Burial;
- Cremation; or
- Costs associated with donation of a body to a medical school.

Apply for assistance and manage your account online using MI Bridges

An application for burial assistance must be made no later than 10 business days after the burial, cremation or donation takes place.

The decedent's remains must be in Michigan. Transportation, or other charges to bring a decedent back to Michigan, is not covered.

**Oakland Livingston Human Services Agency (OLHSA)**

OLHSA has received some funding that may be used to assist families with funeral and burial needs.

Contact OLHSA at 517-546-8500.

**Love INC. Support**

Residents are also able to reach out to see if they can receive support. A resident would need to apply for support through their intake process. They should call the main line 517-552-3620 which will go to voicemail (no one in office right now) and they can leave a message and explain their need and someone will get back to them for more info.

**Borek Jennings Funeral Home**

Not 100% sure this is an option but it may be a resource that could provide some support if needed for case by case basis. Kevin Mondloch (kevin.mondloch@gmail.com) from Borek Jennings can be contacted for questions/support.
<table>
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<th>Elissa Slotkin Tele-Town Hall Resources</th>
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<td><strong>Resources</strong></td>
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<td>Rep. Slotkin and her staff continue to work remotely. Please contact me for any assistance we can offer at the federal level. <a href="mailto:Mona.Shand@mail.house.gov">Mona.Shand@mail.house.gov</a></td>
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<th><strong>Direct Financial Assistance</strong></th>
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<td>The CARES Act will provide $1,200 in direct payments to taxpayers with incomes up to $75,000 per year before starting to phase out and ending altogether for those earning more than $99,000. Families will also receive an additional $500 per child.</td>
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Everyone is eligible for this direct financial assistance as long as they have a Social Security Number and their household income is not above the cap. This includes Social Security beneficiaries (retirement, disability, survivor) and Supplemental Security Income (SSI) recipients. These payments do not count as income or resources for means-tested programs, which means that receiving the payments will not impact anyone’s eligibility for SSI, SNAP, Medicaid, ACA premium credits, TANF, housing assistance, or other income-related federal programs. These payments will also not impact an individual’s state or federal unemployment compensation benefits.

The exact distribution mechanism for this direct financial assistance is still being determined. Most people -- including everyone who filed a 2018 or 2019 tax return, as well as all Social Security beneficiaries -- will be paid automatically by the IRS. Others, including SSI recipients who often do not file taxes, may need to take additional action to receive their direct financial assistance. More details will be provided once they are available.

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<th><strong>Unemployment Assistance</strong></th>
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<td>Through July 31, 2020, the federal government will provide a temporary Federal Pandemic Unemployment Compensation (FPUC) of $600 a week for any worker eligible for state or federal unemployment compensation (UC) benefits. The FPUC will be paid in addition to and at the same time as regular state or federal UC benefits.</td>
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The CARES Act will also allow states to expand unemployment compensation eligibility to workers who are not normally eligible for these benefits, so long as their unemployment was connected to the COVID-19 pandemic. Expanded eligibility would provide benefits to self-employed individuals, independent contractors, “gig economy” workers, and individuals who were unable to start a new job or contract due to the pandemic.

In addition to the supplemental federal unemployment compensation benefits and the expanded eligibility for unemployment compensation, the CARES act enables states to provide an additional 13 weeks of unemployment compensation to workers who need these benefits.

Finally, the CARES Act includes an expansion of “work sharing” programs to provide partial benefits to individuals with reduced hours. Under this bill, the federal government will temporarily provide full funding for states -- including Michigan -- who have Short-Time Compensation or “work sharing” programs in law. Under these programs, employers voluntarily make an agreement with the state unemployment office to prevent layoffs by reducing employee hours, and workers with reduced hours are eligible for partial state UC benefits.
If you lose your job during the coronavirus outbreak, you can apply for unemployment assistance here or by calling (866) 500-0017. Both business owners and employees are eligible to apply for unemployment benefits.

Student Loan Support

The CARES Act will automatically suspend payments on all federally-owned student loans until September 30, 2020. No interest will accrue on these loans during this suspension. While it may be difficult to contact student loan services right now due to the current surge in activity, borrowers should check their accounts online in the coming weeks to better understand their eligibility.

US Senator Gary Peters – Support for Seniors Newsletter

https://www.peters.senate.gov/coronavirus

Relaxing Rules on Retirement Savings
Under the CARES Act, you may suspend the required minimum distributions paid from retirement accounts for 2020 and for 2019, due April 1. This way, you have flexibility, if resources allow, to leave money in the account, which could provide the opportunity for your retirement plan to rebound before withdrawal.

Longer Prescription Refills
This legislation requires Medicare Part D plans to offer up to 90-day prescription refills. To receive a 90-day refill, contact your care provider upon your next refill.

Eliminate Barriers to Care in Homes and Communities
The CARES Act incorporates the Home Health Care Planning Improvement Act, supported by AARP, which would allow advanced practice registered nurses and physician assistants to order Medicare and Medicaid home health care.

Housing Security
This bill will protect Home Equity Conversion Mortgage borrowers from foreclosure for up to 60 days with extensions for up to 4 periods of 30 days each.

211 Call or text 2-1-1 (text your zip code to 898-211)
This hotline can connect you to services in our community.
www.mi211.org