

Livingston Essential Transportation Service (L.E.T.S.)

Reasonable Modification Policy

Livingston Essential Transportation Service (L.E.T.S.) is committed to providing safe, reliable, courteous, accessible and user-friendly services to its customers. To ensure equality and fairness, L.E.T.S. is committed to making reasonable modifications to its policies, practices, and procedures to avoid discrimination and ensure programs and services are accessible to individuals with disabilities.

Requests for reasonable modifications or accommodations will not be approved if the request would: fundamentally alter the nature of the service, program, or activity; create a direct threat to the health or safety of others; result in an undue financial and administrative burden; or the individual would still be able to fully use the services provided by L.E.T.S. without the modification.

Individuals with disabilities may file complaints regarding reasonable modification or accommodation with the L.E.T.S. Operations Manager by telephone at 517-540-7848 or by email treed@livgov.com

Requests for reasonable modification must include the following:

1. Name:
2. Address:
3. Preferred phone number:
4. Disability:
5. Policy/Process that you are requesting modification of
6. What modification of the policy do you need?