

Riding with L.E.T.S. is simple!

LETS get Started!

- ◆ Pick a destination
- ◆ Call dispatch at 517-546-6600 and tell them your name, starting address, destination, time and day you would like ride.
- ◆ Be ready 15 minutes before your pick up with exact change or tokens ready for payment.
- ◆ Enjoy your ride while safely making it to your destination!

Our Mission

“To improve the quality of life for Livingston County, Michigan by developing, operating and maintaining safe, efficient, user friendly transportation that offers mobility to transit dependent citizens, promotes economic vitality, and is affordable and environmentally responsible.”

Livingston Essential Transportation Service

3950 W. Grand River
Howell, MI 48855

Phone: 517-546-6600

Fax: 517-546-5088

Text or Email:
textlets@livgov.com

HOURS

MONDAY THROUGH FRIDAY

6:00 a.m. until 9 p.m.

(Dispatch Hours 8 a.m. until 4:30 pm)

SATURDAY

7:00 a.m. until 4:30 p.m.

Closed Sundays

Please visit www.livgov.com/lets for
Holiday Schedules.

Listen to WHMI 93.5 for weather
related closures.

Like us on **Facebook** for L.E.T.S.
happenings.



LETS
Public Transportation
(517) 546-6600

Livingston Essential Transportation Service

RIDE GUIDE



Public Transportation

Curb to Curb Service

517-546-6600 | www.livgov.com/lets



About us

Livingston Essential Transportation Service also known as L.E.T.S. Transportation is a public transportation service that was established in October of 1977. L.E.T.S. serves the elderly, disabled, children, teenagers, ANY-ONE! L.E.T.S. is a transportation service that provides dial-a-ride service to meet any transportation need.

- ◆ L.E.T.S. made 142,805 trips in 2017.
- ◆ Our Dispatchers average 275 calls a day.
- ◆ L.E.T.S. has a total of 26 vehicles, 24 vehicles are wheelchair accessible.
- ◆ L.E.T.S. participates in many community events.

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs & activities receiving Federal financial assistance (42 U.S.C. Section 200d.) L.E.T.S. is committed to practicing non-discrimination. If you believe you have been subjected to discrimination you may file a complaint with L.E.T.S. at 3950 W. Grand River, Howell, MI 48855

Rates

Fares are determined by the distance traveled within Livingston County. In general, riders pay \$1 - \$2 for each township they pass through with the maximum regular fare of \$6. The table below outlines the L.E.T.S. fare structure.



Traveling	Legend	Regular Fare	Seniors & Disabled Fares
Within Township	Black arrow	\$2.00	\$1.00
To Adjacent Twp.	Black arrow	\$2.00	\$1.00
2 Townships away	Purple arrow	\$4.00	\$2.00
3 Townships away	Green arrow	\$6.00	\$3.00
Out of town		\$20.00	\$10.00
Special	Yellow arrow	Ask for more details	

Tokens come in \$1 and \$2 increments. Tokens may be purchased online, over the phone or in the office. Credit card only accepted online.

<https://www.livgov.com/lets/Pages/Faresandtokens.aspx>



FAQ's

Who can ride? Anyone and everyone

Where can I go? Anywhere in Livingston county.

Does L.E.T.S. leave County? Yes, L.E.T.S. provides limited transportation to surrounding counties for medical appointments. Out of county rides require more notice.

When making a reservation, how early do I need to call? Reservations can be made up to six weeks in advance. For rides with origin/destination close to Grand River you can call the same day. For outlying areas more time is required. The more notice you give dispatch the better they will be able to help accommodate your schedule. Reservations can only be made by speaking with a dispatcher. No reservations will be taken by voicemail.

What do I do if I need to cancel? Call dispatch at 517-546-6600 at least an hour prior to your ride to avoid being charged. If it's after office hours you can leave your cancel on the voicemail. You can also text/email your cancel to textlets@livgov.com.

What if I don't have exact change for my ride? Drivers do not make change on the road.

How much does it cost for a child?

Children five and under are free when accompanied by adult.

How do I qualify for a reduced fare?

If you have a documented disability, or age 60 or older, you ride at a reduced fare.